Joint Hearing: House Committees on Corrections and Criminal Jurisprudence
Rapid Integrated Group Healthcare Team (RIGHT Care)

B.J. Wagner, MS | August 29, 2018
Mission Statement
To provide independent, non-partisan, and trusted policy and program guidance that creates systemic changes so all Texans can obtain effective, efficient behavioral health care when and where they need it.

Vision
We envision Texas to be the national leader in treating people with mental health needs.
The five-year plan will leverage a total of more than $120 million in state, local, federal, and private system resources.

The grant was funded at $7 million over three years, plus matching funds from the Parkland Foundation, Dallas County, City of Dallas, and state funds under SB 292.

In year one, funding was $3.5 million. In years two and three, funding is $1.75 million for each year.
**Priority Outcomes**

- **Free-Up Law Enforcement**
  Focus more on public safety rather than mental health service delivery by diverting people in need to treatment at the outset.

- **Diversion and Continuity of Care from Jail to Community**
  Improve jail screening and court supervision options.

- **Reduce Dallas County’s High Recidivism Rates Through Community-Based and Forensic Services**
  For people with mental illness released from jail.
Rapid Integrated Group Healthcare Team (RIGHT Care)

A multidisciplinary team capable of immediate response

Available 16 hours a day, 7 days per week
RIGHT Care Team Objectives

- Comprehensive on-site services
- Continuity of care
- Prevention and intervention
- Reduce law enforcement involvement in BH calls
- Allow law enforcement to focus on public safety
RIGHT Care Team

Dallas Fire-Rescue Department: Paramedic

Dallas Police Department: Law Enforcement Officer

Parkland Hospital: Mental Health Clinicians
RIGHT Care Team Roles

Law Enforcement
- Scene security and assessing for victimization
- Addressing law enforcement issues

Paramedic
- Field assessment: physical exam and vitals
- Assess need for medical transport

Clinician
- Mental health evaluation
- Assess on-going needs and link to services
911 Dispatch Clinician

Works directly with 911 Call Center staff
Identifies appropriate resources
Assists officers in the field
Implementation

January 2018: The RIGHT Care Team fully deployed in the South Central patrol division

April 2018: The 911 Dispatch Clinician rolls out and begins assisting with mental health calls for all patrol divisions
Goals: Moving Forward

- Divert more than half of 911 MH calls to the RIGHT Care Team
- Reduce at least 1,000 first-time misdemeanor bookings for persons with mental illness
MMHPI conducted a preliminary analysis on call data provided by the Dallas Police Department, Parkland Hospital, and Dallas Fire-Rescue of the first 120 days of deployment. This analysis provides a snapshot of the team’s productivity, which has yielded favorable outcomes.
41% of Interactions Resulted in Linkages with Care

Only 3% of Interactions Resulted in Arrest

Previous Warrants

New Offense

Taken to Outpatient Clinic

Taken to Psychiatric Facility

Taken to Medical/Surgery Hospital

Connected to Housing Resources

Returned Home or to a Family Member’s Home

Connected to ACT

Connected with Other Resources and Referrals

278

22

14

8

56

26

34

31

10

8

113
# Time Returned To Patrol

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
<th>46 Calls</th>
<th>46A Calls</th>
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<tr>
<td><strong>D751 and D752</strong></td>
<td>74 Minutes</td>
<td>79 Minutes</td>
<td>54 Minutes</td>
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<tr>
<td>Time Spent Per Call</td>
<td>1H 14M</td>
<td>1H 19M</td>
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<td>X</td>
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<td><strong>Total Number of Calls Released</strong></td>
<td>61</td>
<td>56</td>
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<td>=</td>
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<tr>
<td>Redeployed to Field</td>
<td>75 Hours 23 Minutes</td>
<td>73 Hours 20 Minutes</td>
<td>4 Hours 29 Minutes</td>
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<td>(Saved Officer Time)</td>
<td>Redeployed Time</td>
<td>Redeployed Time</td>
<td>Redeployed Time</td>
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2 Weeks

Amount of FTE time following 61 calls that DPD has effectively regained

* D751/752 are DPD RIGHT Care Unit Identifiers
** Regular patrol unit releases call to RIGHT Care
• **85(R) SB 292** created a **$37.5 million grant program** ($12.5 million in FY 2018, $25 million in FY 2019) to reduce recidivism, arrest, and incarceration among individuals with mental illness.

• **85(R) HB 13** created a **$30 million grant program** ($10 million in FY 2018, $2 million in FY 2019) to support community mental health programs that provide services and treatment to individuals experiencing mental illness.
The truth is: mental illness affects more people than you may think, and we need to talk about it. It’s Okay to say...” okaytosay.org